



Dear Provider Partner,

For more than 42 years, your partnership has been central to the care and service we provide to our members and communities. We are sincerely grateful for your clinical excellence, your collaboration, and the trust you have placed in Providence Health Plan over the years. We deeply appreciate your continued dedication during this time.

Providence Health Plan and Providence Health Assurance are transitioning out of most health insurance lines of business beginning January 1, 2027. Coverage timelines and next steps vary by plan, and some coverage will continue into 2027. Please continue to verify each member’s eligibility and follow current processes while their coverage is active.

What you need to know:

- ✔ Please continue business as usual. Eligibility, claims processing, prior authorization, and other operational processes remain unchanged.
- ✔ Members will receive information about changes to their coverage at the appropriate time, based on their plan.
- ✔ If members have questions about their coverage or a notice they receive, please direct them to the Customer Service number on their member ID card.
- ✔ Our Customer Service and Provider Relations teams remain available to support you and answer questions.
- ✔ Going forward, the Providence Health Plan Transition FAQ will serve as our primary communication channel for sharing transition updates, key reminders, and answers to common questions as new information becomes available.

Important information:

Please see the [Providence Health Plan Transition FAQ](#) for answers to common asked questions.

We remain committed to supporting you and ensuring continuity of care for members throughout this transition. Thank you for your partnership and dedication to the communities we serve.

Sincerely,
Providence Health Plan Provider Relations



Providence Health Plan and Providence Health Assurance comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, sexual orientation, religion, gender identity, marital status, or sex. Providence Health Plan and Providence Health Assurance do not exclude people or treat them differently because of race, color, national origin, age, disability, sexual orientation, religion, gender identity, marital status, or sex.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800-878-4445 (TTY: 711).

Chinese: 注意：如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 800-878-4445 (TTY: 711).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 800-878-4445 (TTY: 711).

This email was sent by: ProvidenceHealthPlan@email.providencehealthplan.com

Providence Health Plan
4400 N.E. Halsey St. | Portland, OR 97213

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